



BENEFITBUMP & MAVEN

COMPLEMENTARY FAMILY-BUILDING SUPPORT FOR
EMPLOYEES ACROSS ALL PATHS TO PARENTHOOD



EMOTIONAL HEALTH AT THE FRONT DOOR

All BenefitBump Care Navigators are trained emotional health professionals who help participants address key sources of stress and anxiety and help participants with in-the-moment emotional support when needed.

For participants that need counseling support, we can connect participants to the EAP, health plan, or Maven to get connected to care.



CLINICAL SUPPORT FOR YOUR PATH TO PARENTHOOD

Maven's origins are as a digital clinic. BenefitBump's human support helps participants with preparing for office visits, finding providers in their health plan network, and assist with birth planning and advocacy.

When participants have elevated clinical needs or would like a third-party clinical consult, we can refer them to the Maven team for additional clinical support.



BENEFIT GUIDANCE AND NAVIGATION

BenefitBump delivers employer-specific benefit plan guidance. We unpack what, when, and how to use the benefits offered by their employer.

Our understanding is that Maven has information about their clients' plans, but does not provide direct benefit navigation. As Maven engages with expecting parents who have questions about other employer-provided benefits, we would encourage referrals back to BenefitBump.



LEAVE NAVIGATION AND ADVOCACY

This is another major differentiator in our programs. We help educate participants on their pay replacement during leave and then guide them through the claim filing process, what to expect, and help them troubleshoot challenges with the leave process.

Our support includes helping participants navigate both their company leave and state leave programs.



RETURN-TO-WORK ASSISTANCE

BenefitBump focuses on helping participants navigate the logistical needs they have when returning to work. We help families craft childcare plans and find providers, assist with location-specific lactation supports, in-home labor division, budgets, mom guilt and sadness, etc.

Maven provides career coaching to help participants balance their career and family goals.

Maven provides the plan, we help participants execute.

OTHER CONSIDERATIONS:

- If a client offers the Maven Wallet, we can help educate participants on the company's fertility benefit and connect participants with Maven when they are ready for enhanced support or treatment. For many families struggling with infertility, their mental health, relationship, in search of support groups, etc., BenefitBump will be an invaluable resource prior to or following fertility treatment.
- BenefitBump also offers a series of live bump-in-ars and on-demand content that provides continuing education to growing families