

# Your lifetime, trusted health partner



Helping your employees find the right care at the right time with our behavioral, clinical, and digital platforms



# Our Employee Assistance Program delivers meaningful connections to you and your employees

Our enhanced solution offers support to help individuals manage life's challenges.

## The results:

Our EAP model improves employee engagement, productivity, and satisfaction, with 86% of participants saying their work performance and productivity has improved.\*



Member  
Support

**24/7 phone assistance** for personal and organizational crisis events

**Counseling visits** – in person, by phone, or virtually

**Work/life services** to meet employees' everyday needs like legal, financial, child/elder care support

**Digital tools**, including Emotional Well-being Resources

**Guidance** on engaging with behavioral health services



Employer  
Services

**Trainings** for managers, Human Resources (HR) staff, and employees

**Critical incident response (CIR)** services

**Management consultations** for supervisor and manager referrals

# Comprehensive solutions to serve complex needs

Connecting individuals to customized programs and personalized treatment to meet their unique needs before, during, and after physical and mental health events.



# Digital Experience

Deliver truly **comprehensive experiences**

**Access to high quality** care and support

**Spanish** language capabilities

The screenshot shows the Anthem EAP website. At the top, there is a blue header with "COVID-19 Info" on the left and "Language" on the right. Below the header is the Anthem logo. A blue button labeled "Urgent Assistance" with a dropdown arrow is positioned in the top right. The main content area begins with the text "Welcome to your **Company** Employee Assistance Program (EAP)" followed by "How can we help you?". There are four main content cards: 1) "Connect with a counselor" featuring a photo of hands clasped together and a "Start here" button; 2) "Financial Planning" with a photo of three people looking at a laptop; 3) "Legal resources" with a photo of a man at a laptop; and 4) "Work-life Resources" with a photo of a woman and children. A "Critical Event Support" section is highlighted with a white background and a green arrow icon, containing text about 24/7 toll-free support at 800-000-0000.

COVID-19 Info Language

Anthem

Urgent Assistance

Welcome to your **Company** Employee Assistance Program (EAP)  
How can we help you?

**Connect with a counselor**  
Start here

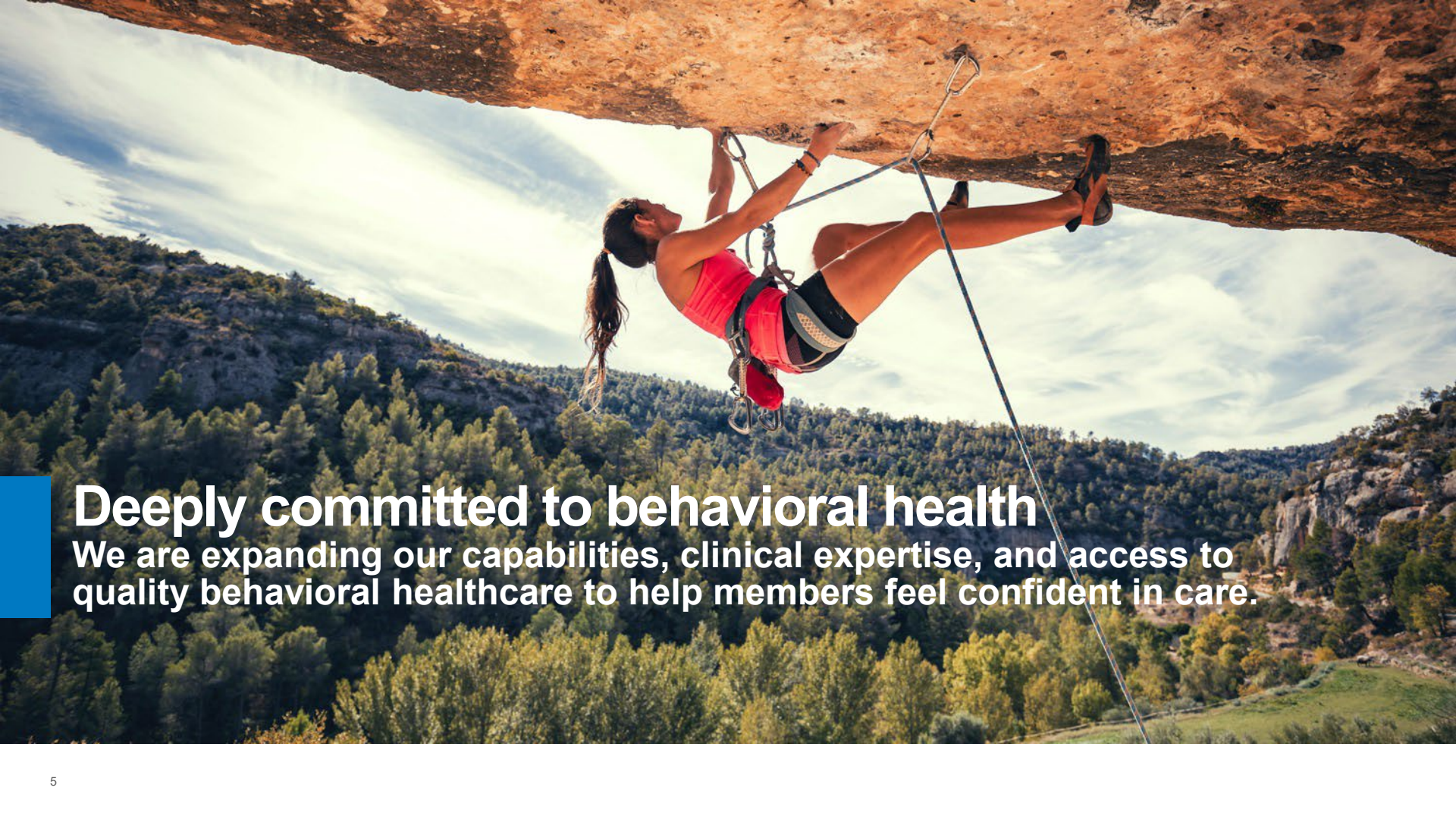
**Financial Planning**

**Legal resources**

**Work-life Resources**

**Critical Event Support**  
EAP is available to you and those you care about. If you or someone you are concerned about have been impacted by a critical event, call your 24/7, toll-free EAP number, **800-000-0000**





## Deeply committed to behavioral health

We are expanding our capabilities, clinical expertise, and access to quality behavioral healthcare to help members feel confident in care.



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